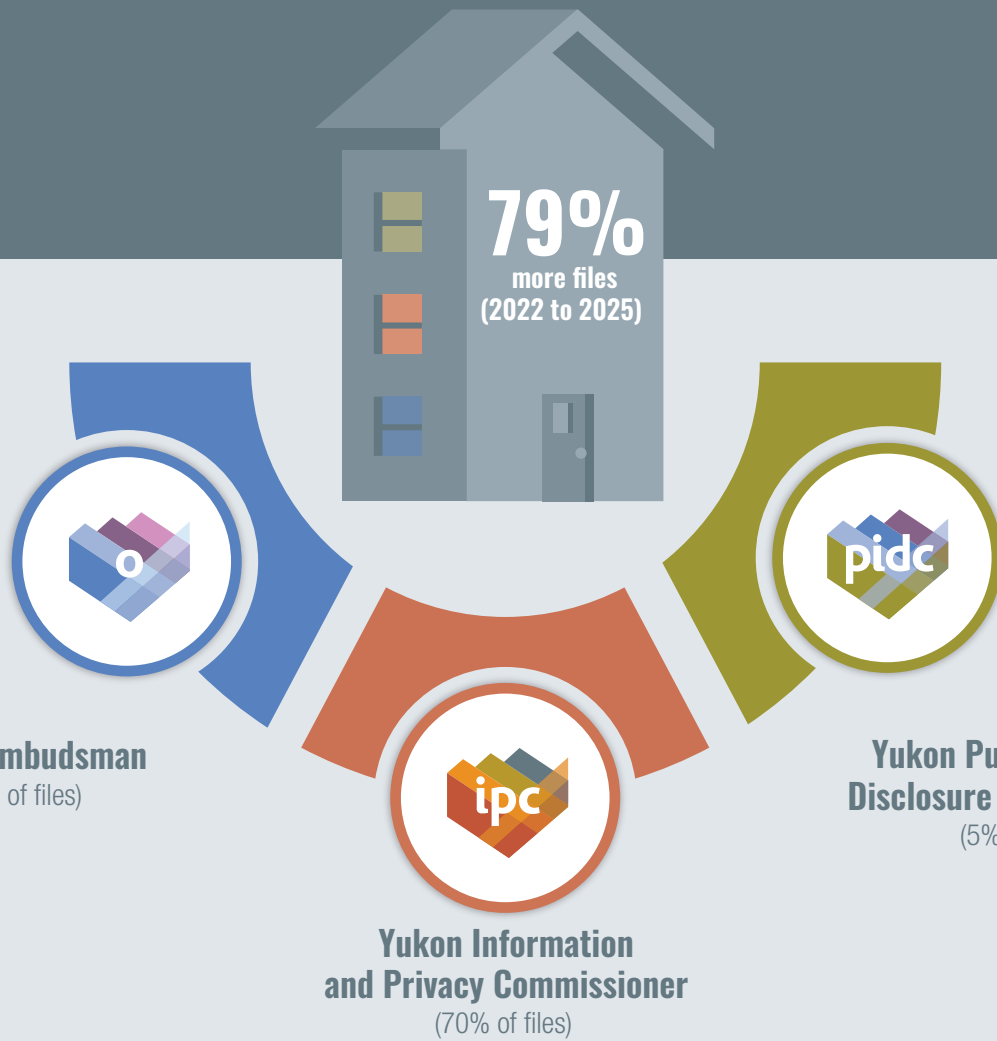


# 2025 Annual Report Summary



**47%** ↑ complaint files

**almost half** of complaints were substantiated or partially substantiated.

**26%** quicker resolution time

**4** formal investigations

**Features:**

financial independence must be added to the *Ombudsman Act* Principles

Yukon co-drafts and signs onto the Canadian Council of Parliamentary Ombudsman's Key Principles

Your stories



**ATIPPA** Access to Information and Protection of Privacy Act

**20%** ↓ complaint files

**6%** ↓ compliance files

**3** formal investigations

**Features:**

Challenges to our authority

Your stories

**HIPMA** Health Information and Privacy Management Act

**104%** ↑ files

**2x** privacy breach reports

**65%** ↑ advice requests

**Features:**

Custodians are asking for support

Your stories



**3x** more advice given

**3** informal investigations

**0** formal investigations

**Features:**

reporting deadline missed by **four** public entities

Roadblocks to records

[View the 2025 Annual Report](#)