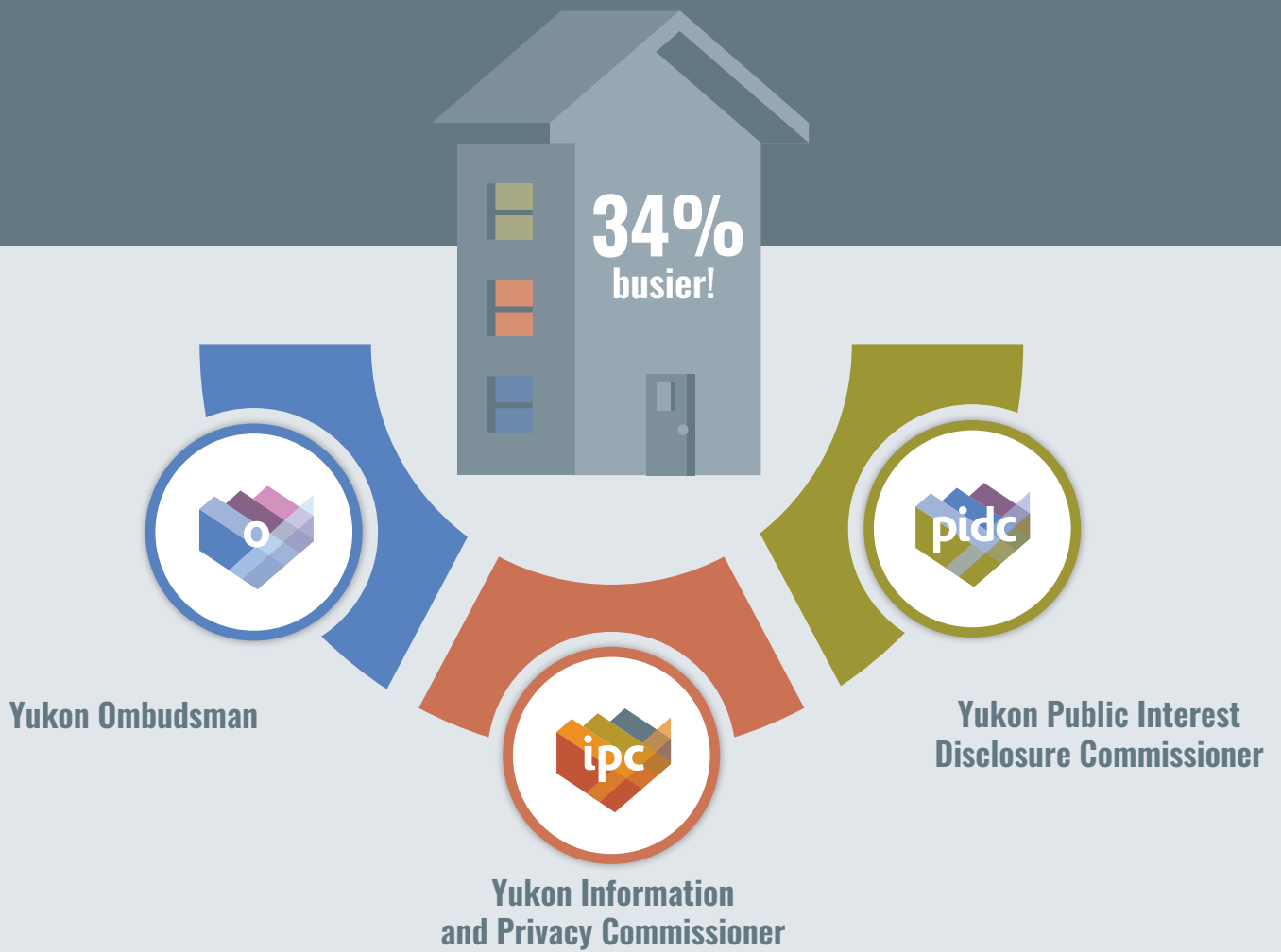



# 2023 Annual Report Summary



**OMB**

**50%** ↑ complaint files

**Features:**

 Ombudsman Act is outdated

 ↑ formal investigations and public reports =  
↑ transparency and government accountability

 1<sup>st</sup> certification report

 Your stories




**IPC**

**ATIPPA** Access to Information and Protection of Privacy Act

**27%** ↑ files

**34%** ↑ rejected formal recommendations

**Features:**

 recommendation-based approach not working


 Your stories


**HIPMA** Health Information and Privacy Management Act

**110%** ↑ files

**6x** more privacy breach reports and **4x** the advice requests

**Features:**

 need for outreach

 Your stories




**PIDC**

**3x** more files

**Features:**

 statutory review

 reporting deadline missed by **25%** of public entities

 outreach and training required to ↑ awareness



**View the 2023 Annual Report**